

RENTAL AGREEMENT

Identification of the Renter

Mr./Ms., born in (.....), on, residing in
(.....), piazza/street No., Zip Code, hereinafter
referred to as the "Customer".

Identification of the Lessor

The rentals, subject to the General Conditions outlined on the website www.isytravel.com, are offered for sale by Claudio Di Dionisio, owner of the Tour Operator Bikelife Active Holiday with headquarters/branch in Francavilla al Mare (CH), piazza Benedetto Croce, No.1, Zip Code 66023, registered with the Chamber of Commerce of Chieti (CH), under registration number 177967/2013 in the Business Register, Tax Code/VAT Number 02420460699, email address direzione@isytravel.com and certified email claudiodidionisio@pec.webzone.it, hereinafter referred to as the "Lessor".

Declares for this purpose

pursuant to and for the effects of Articles 38 and 47 of DPR 28.12.2000 No. 445 and aware of the legal consequences, including criminal penalties, for false statements as per Articles 75 and 76 of the same DPR – to have reviewed the rental and damage compensation price list and the current regulations for the provision of bike rental services, which constitutes, for all legal purposes, a user contract, whose general contractual conditions it declares, pursuant to current regulations, to know and accept, with particular reference to the consequences on the renter in the case of damage caused, during the use of the vehicle, to themselves, the rented bicycle, third parties, and property, and the exemption from liability of the manager, pursuant to Article 1341, paragraph 2, of the Civil Code, which are approved in writing at the time of signing this request form.

PRIVACY NOTICE

Consent to the processing of personal data pursuant to Article 23 of the Personal Data Protection Code (D.Lgs. 196/03, the "Privacy Code") The collection and processing of personal data will be carried out in accordance with the provisions of D.Lgs. 196/2003. The data will not be transferred to third parties and can be modified or deleted upon written request at any time.

I, the undersigned _____, as the Parent or Legal Guardian of the minor, declare that I have reviewed the above information and give my free and informed consent to the processing of my personal data and the personal data, including any so-called sensitive data, of my child, for the administrative activities related to the provision of the services offered.

Place and Date

The Customer The Lessor

ISY TRAVEL GROUP CLUSTER:



E-BIKE RENTAL REGULATIONS

The rental and use of the bicycle, whether manual or pedal-assisted, requires the user's unconditional knowledge and acceptance of these regulations, tariffs, opening and closing hours, as defined by the Lessor, located at Piazza B. Croce 1 in Francavilla al Mare.

- 1) The Customer declares to collect the bicycle and all rented materials in perfect working condition and maintenance. Any damage must be reported and noted in the designated bicycle illustration area (see below).
- 2) To rent a bicycle, the customer must present a valid identity document or driver's license, a non-reloadable credit card from which a PRE-AUTHORIZATION between €300 and €500 will be executed, depending on the value of the bicycle, as a deposit. This amount will be released upon return of the bicycle after checking for any damages.
- 3) The use of the bicycle presupposes the physical suitability and technical competence of the user. Therefore, the Customer renting the bicycle declares to have adequate ability and appropriate competence, without any reservation. In the case of use by minors, by signing this contract, the parent/guardian or custodian of the minor assumes all responsibilities indicated in this contract and by the Civil Code, and consequently authorizes the minor to use the bicycle under the conditions set out in these regulations.
- 4) The bicycle is to be used exclusively as a means of transportation and should be treated with care, common sense, and diligence to avoid damage to the bicycle and its accessories. It is prohibited to use the bicycle for commercial activities, and it cannot be transferred to other persons.
- 5) The Customer is responsible for the bicycle until its return to the Lessor; they are also responsible for any damage caused to themselves, the bicycle, third parties, and property during the use of the vehicle. The Lessor will not be liable for any form of compensation.
- 6) During the rental, the Customer does not have any insurance against theft, nor is the bicycle covered by RC insurance. The Customer is therefore required to comply with traffic regulations. The Lessor disclaims all liability in case of improper use of the vehicle or non-compliance with traffic regulations.
- 7) The Lessor may conduct checks on Customers during the use of the bicycles and may request their return if it deems there is improper use of the vehicle. The Lessor may refuse rental to persons who are intoxicated or under the influence of drugs (pursuant to Articles 186-187 of the Traffic Code) and for other reasons at the sole discretion of the Lessor.
- 8) In case of loss of keys, bicycle accessories, or damages, the Lessor will request from the Customer the amount necessary to restore the bicycle to its original condition, based on the amount indicated in this contract or, in the absence of a price list, the supplier's estimate; in the case of total theft, the user must compensate the Lessor with the amount determined according to the BIANCHI manufacturer's price list, for each bicycle. Damage prices are listed in Appendix A.
- 9) The bicycle must be returned, respecting the opening hours of the rental point, to the same location where it was rented. The bicycle is considered returned only if handed directly to the Lessor with the counter-signature of the return on the contract; parking the electric bicycle outside the rental point during

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Bike tour



Hike tour



Bike rent



Ciclostazioni

closing hours is not considered a return. Failure to return the bicycle without prior notice or otherwise not justified by exceptional cases will be considered theft and will be reported to the Judicial Authority.

10) The Customer may request the Lessor to deliver and pick up the bicycle at locations other than the legal office, by prior agreement with the Lessor. Delivery and pickup prices are specified in Appendix A.

11) The Customer must make the payment from the start of the rental until they present themselves to close the rental contract, in addition to any charges for damages, total or partial theft.

12) In case of theft of the electric bicycle, the Customer must present a copy of the report made to the competent authorities to the Lessor and pay the amount equal to the value of the stolen bicycle (see Art. 8), which will be refunded if the vehicle is found or recovered.

13) Each rented vehicle (if bicycle) is not covered by insurance (Rct, theft, fire). The user can insure the vehicle against use-related damages with insurance costing €70 (up to 5 days), which covers use-related damages with a deductible of €300. Theft, fire, and third-party damages are not insured and must be fully compensated by the user. In case of damage (without insurance), the user must pay the entire amount of the damage caused by the use of the vehicle.

For anything not mentioned in this regulation, the relationship between the Parties (contractors) is governed by the Civil Code. For any disputes arising between the Parties, the competent court is that of Chieti.

Bike Check before Rental (indicative photo)



Bike Check after Rental (indicative photo)



Date _____ Time _____

Date _____ Time _____

The Customer Signature (legible) _____

The Customer Signature (legible) _____

The Lessor _____

The Lessor _____

APPENDIX A

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APPENDIX A

Display		€ 70
Helmet		€ 45
Kickstand		€ 30
Pedals		€ 30/€ 60
Saddle		€ 45
Water Bottle/Pump		€ 10
Bags (each)		€ 50
Safety Lock		€ 25
Handlebars		€ 20
Lights		€ 45
Chain		€ 25
Repair Kit		€ 15
Inner Tube/Bottle Holder		€ 15
Tire		€ 30
Flat Repair		€ 15
Tender Trailer		€ 180
Child Seat		€ 60
Battery Charger		€ 90
Battery		€ 300/ € 600
Battery Key		€ 40
Bike Pickup within up to 40 km		€ 100
Bike Pickup over 40 km up to 80 km		€ 150

I ACCEPT THE ABOVE CONDITIONS AND THE TERMS AND CONDITIONS OF THE ISYTRAVEL.COM SITE**

THE CUSTOMER IS INVITED, BEFORE MAKING A PURCHASE, TO READ CAREFULLY THE GENERAL RENTAL CONDITIONS AS IDENTIFIED ABOVE AND THE INFORMATION CONTAINED ON THE SITE www.isytravel.com, AND THE LESSOR PROVIDES A PAPER COPY OR OTHER DURABLE SUPPORT.

I DECLARE THAT I HAVE READ AND APPROVED THE ABOVE TERMS AND CONDITIONS AND THE TERMS AND CONDITIONS OF THE ISYTRAVEL.COM SITE

Privacy Information Link

Place and Date

The Customer

ISY TRAVEL GROUP CLUSTER:

